Mission Statement: To improve the health status of all Camden residents, by increasing the capacity, quality, and access of care in the city.

Internship Title: Summer Associate

On-site Supervisor/Co-educator: Nadia Ali
Title: Director of Clinical Redesign
Email: nadia@camdenhealth.org
Telephone: 856-365-9510 ext. 2018

Mailing Address:
Camden Coalition of Healthcare Providers
800 Cooper St, Suite 700
Camden, NJ 08102

Additional Contact: Kat Royer – katharine@camdenhealth.org

Duties/Project Description:
• Assist in set-up and facilitation of diabetes self-management education classes for Camden residents in English and Spanish
• Work toward the completion of primary care quality improvement programs, which may include survey administration in the field and data analysis
• Observe, document, and report on findings and ongoings witnessed in the field
• Compose white paper style reports/press releases on various primary care related topics

Qualifications:
• Familiarity/openness to working with a urban, low-income community
• Experience working with people from different backgrounds
• Interest in primary care/health care
• Strong data and analytic skills
• Strong organizational skills
• Strong observational, writing, and communication skills
• Flexible, comfortable with field work/approaching strangers in community/healthcare setting
• Spanish-speaking strongly encouraged

Orientation Plan: One week of shadowing, researching, writing, and reflecting with various members and teams of the organization

Supervision/Mentor Schedule: 8:30am-4:30pm M-F

Non-English language requirement? Conversational/medical Spanish strongly recommended

Working Conditions: Computer necessary, car preferable; desk provided for intern

Preparation:
1. Medical Report: Hotspotter Article - NYT
   Lower Costs and Better Care for the Neediest Patients

REV: July 2014
2. **Background About the Camden Coalition**  
   *PBS Presentation on “Hotspotting”*:  
   http://www.pbs.org/wgbh/pages/frontline/doctor-hotspot

3. **Social Determinants of Health Reading**  
   “*Outliers*”

4. **“The Secret to Better Care”**

5. **Accountable Care Organization (ACO) Brief**  
   http://kaiserfamilyfoundation.files.wordpress.com/2013/01/8319.pdf

6. **Other videos featuring Dr. Jeff Brenner (National Governor’s Association & TedTalk):**  
   https://www.youtube.com/watch?v=f3WBDjsuQwY

7. **Hotspotting Module #1 - CCHP**  
   https://www.youtube.com/watch?v=XCUEtiV8uIA

8. Visit our website ([www.camdenhealth.org](http://www.camdenhealth.org)), our other media presentations are listed.

**Is the organizational accessible via public transportation?** Yes  
**Does the internship require use of personal vehicle?** No, but encouraged

REV: July 2014