Frontier Nursing Service  
**Wendover, KY**

**Mission Statement:** The courier program is “a service learning internship focused on serving rural and underserved communities.” It is “distinguished by its legacy and the adventuresome nature of our site placements. Sites include rural health clinics and birth centers in Appalachia - as well as outpost locations across the country.”

**Internship Title:** Courier Program Intern

**On-site Supervisor/Co-educator:**
Name: Nancy Reinhart  
Title: Courier Program Coordinator  
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Physical Address (if different):

**Additional Contact:**
*Indicate if there is someone other than the mentor that the Shepherd Internship Program staff should contact.*

**Duties/Project Description:**
What is most important to know about this internship is that the intern works under the Frontier Nursing University (FNU) courier summer intern program, but each intern is placed at a different clinic or birth center once a part of the program. This summer two of us worked in clinics in Hazard, KY; some were at the local hospital in Wendover, KY; and others were in Knoxville, TN’ Madisonville, KY; and Whitesburg, KY. I was an intern at the Little Flower Clinic and my summer involved shadowing and interacting with all of the staff members at the clinic, including APRNs, reception, lab, case management, outreach and insurance enrollment, and administration. I listened to and talked with patients during medical appointments, worked with the enrollment specialist, did health education research and independent research on the ACA, and helped out in the clinic with whatever tasks I could be helpful with when there. Little Flower Clinic is a great site for those interested in a career and medicine who would like to learn more about primary care in a rural community.

**Qualifications:**
Patient, open-minded, willing to shadow and ask questions, self-motivated

**Orientation Plan:**
Orientation takes place at the original Frontier Nursing Service, in Wendover, KY. The courier interns spend three days together and with the Courier Program Courier learning about the history of Frontier Nursing Service and are introduced to the culture and values of southeastern Kentucky. After orientation the couriers travel to their independent clinical sites and home-stays (if applicable).

**Supervision/Mentor Schedule:** Each courier has a mentor at his or her clinical site. In addition to the Community Learning Agreement, the courier and mentor also complete a plan together as required by FNU. The courier and mentor meet weekly to discuss progress, learning opportunities, challenges, etc.
**Non-English language requirement?** none.

**Specify language and level of proficiency needed.**

**Working Conditions:**
At Little Flower Clinic, the office space is two floor clinic with medical on the first floor and administration below. Courier should have own car. Each clinical site is different.

**Preparation:**
Couriers are expected to wear khaki bottoms and white tops every day. Couriers are provided with white polos for the summer, but helpful to bring other shirts and khaki pants as well. Most clinical sites are business casual. Couriers read *Wide Neighborhoods* (Chapter 18 to end) before arriving in Kentucky. *Night Comes to the Cumberlands* is not necessary, but a goo background to the history of the region that I started reading once I was there.

**Is the organizational accessible via public transportation?** NO
**Does the internship require use of personal vehicle?** Yes