Greensboro Housing Coalition
Greensboro NC

Mission Statement: Greensboro Housing Coalition, the advocate for fair, safe, and affordable housing, has brought our community together to resolve complex housing problems: building collaborations with different organizations, advocating for public policy changes, and participating in research studies about best practices. We counsel homeowners facing foreclosure or needing repairs, tenants trying to prevent eviction or to get landlords to do maintenance, and homeless families to move into safe housing.

Internship Title: Homeless Prevention Counselor
Tags: Housing, Homelessness:

Responsibilities/Projects:
- Helping individuals and families to move from homelessness to safe affordable housing
- Using an evidence-based assessment tool to measure the level of support that each will need to access and maintain rental housing (empowering with information, providing short-term assistance, supporting long-term with mental health or other services)
- Raising community awareness about homelessness and the shortage of affordable housing
- Advocating on behalf of tenants faced with eviction to prevent homelessness
- Collaborating with other organizations, teamwork

Qualifications:
- Perceptive and compassionate but having clear boundaries to be firm.
- Good at listening and problem-solving. Creative and energetic.
- Social work or other human service coursework would be helpful.
- Strong written, verbal, and media communication skills.

Is there a language requirement? No language requirement; Spanish or sign language would be a plus.

Working Conditions: You will share an office with housing counselors and have use of a computer. For home visits, having a car would be helpful but not essential.

On-site Supervisor/Mentor: Robbielene Lawhorn, Homeless Prevention Team Manager, robbielene@greensborohousingcoalition.com, 336-691-9521
122 N. Elm St. Suite M-4, Greensboro NC 27401

Additional contact: Beth McKee-Huger, Executive Director, beth@greensborohousingcoalition.com, same phone and address

Mentorship Plan: At first, the student observes experienced housing counselors doing interviews or home visits; the student and mentor discuss the reasons for the approach. Then, the student begins interviewing clients, with the mentor observing to build confidence and assure quality client service. When the student is ready, he or she begins interviewing independently, with experienced housing counselors close by for consultation, as needed.
Preparation: We will send a reading list to the student in April.

Does the intern need to provide her own transportation? Encouraged, but not required