Family Health Centers, Inc – Phoenix Health Care for the Homeless  
*Louisville, KY*

**Mission Statement:** Family Health Centers’ mission is to provide access to high quality primary and preventive care services without regard to the ability to pay.

**Internship Title:** Homeless Outreach Worker

**On-site Supervisor/Co-educator:**  
Name: Dr. Andy Patterson  
Title: Health Care for the Homeless Director  
Email: apatterson@fhclouisville.org  
Telephone: 502-569-1670  
Mailing Address: 712 E. Muhammad Ali Blvd.; Louisville, KY 40202  
Physical Address (if different):

**Additional Contact:**  
*Indicate if there is someone other than the mentor that the Shepherd Internship Program staff should contact.*

**Duties/Project Description:**  
Family Health Center-Phoenix is a Health Care for the Homeless program that provides a wide array of services to homeless individuals, including primary health care, dental care, psychiatric services, outreach, case management, and permanent supportive housing. The intern will work primarily with our Common Assessment team. This team conducts in-depth assessments of all homeless individuals in Louisville to determine their vulnerability and appropriate type of housing. The intern will work out of various locations, including our office, clinic, homeless shelters, and on the streets (accompanied by other workers). Interns will gain experience working with individuals with chronic physical, mental, and substance abuse issues. Interns will also have the opportunity, if they choose, to shadow physicians, social workers, and psychiatric providers. Interns will also have the opportunity to attend Board of Directors meetings and get exposure to policy issues impacting homeless individuals.

**Qualifications:**  
Open-minded, eager to learn, ability to adapt to different environments, willingness to work in homeless shelters and on the streets, good verbal and written skills.

**Orientation Plan:** Students will be provided with an orientation to the agency and will shadow other workers.

**Supervision/Mentor Schedule:** Students will attend weekly team meetings and individual supervision will be available as needed.

**Non-English language requirement?** No

*March 2015*
**Working Conditions:**
Student will be provided with shared office space, computer, and cell phone. A company car will not be provided.

**Preparation:**
Suggested reading materials and webinars will be emailed to students upon placement.

**Is the organization accessible via public transportation?** Yes

**Does the internship require use of personal vehicle?** No, but encouraged